

Statement


Dear customers,

It has been brought to our attention the presence, in the Chinese market, of industrial videoscopes bearing uncanny likeness to our **XLED PRO** videoscope system but branded otherwise. Apart from the physical likeness, these locally branded videoscopes also appear to operate using our **EIOS (Endoscopic Inspection Operating System)**.

To remove doubt and confusion in the market and to protect the interests of our customers, **IT CONCEPTS** would like to state that:

1. The EIOS (Endoscopic Inspection Operating System) is our proprietary software developed inhouse and used only in our IT CONCEPTS products. For the avoidance of doubt, IT CONCEPTS does not license our software for use in any third-party products. Any product not bearing the IT CONCEPTS trademark but uses or claims to use the EIOS is likely a counterfeit or equipment that has been tempered with.
2. Customers who purchase counterfeits or tempered products will not enjoy the full performance that comes with an IT CONCEPTS product. These products will also not receive technical and maintenance support as well as future software upgrades from IT CONCEPTS.

I encourage customers to visit our website at www.itcworld.com to get familiarized with the IT CONCEPTS product range and features. You may also wish to contact your regional IT CONCEPTS dealer who will be happy to assist you. Thank you.



Vincent Lim
Managing Director
IT Concepts APAC Pte Ltd
7 November 2019



声明书

尊敬的客户：

我们最近注意到，在中国市场上出现了与我公司 **XLED PRO** 系列工业内窥镜设备高度相似的产品，但是却标注为其它品牌。其表现为除商标外外观完全一致，而且使用了我们的 **EIOS 软件系统（内窥镜检测操作系统）**。此现象已引起我司高度关注！

为消除市场上的疑惑和混乱，并保护我们客户利益，**IT CONCEPTS** 特做出如下声明：

1. EIOS（内窥镜检测操作系统）为我司研发部门开发的用于 IT CONCEPTS 产品的专用软件。IT CONCEPTS 未授权任何第三方产品使用 EIOS 软件。任何搭载 EIOS 系统却无 IT CONCEPTS 商标的产品极有可能为仿冒品或是返修品。
2. 购买仿冒品或返修品的客户将无法体验 IT CONCEPTS 产品的全面性能，同时这些产品将得不到售后的技术支持和维保服务，更不会从 IT CONCEPTS 获得后续的软件升级等服务。

尊敬的客户，您可以访问通过访问我们的网站 www.itcworld.com 熟悉 IT CONCEPTS 产品的分类和技术参数。您也可以联系当地 IT CONCEPTS 经销商，他们将乐于为您提供帮助，谢谢！



Vincent Lim

总经理

IT Concepts 亚太有限公司

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